

FEHBP Update

Federal Employees Health Benefits Program Demonstration Project



DEPARTMENT OF DEFENSE

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You Are Invited to an Education Session in Your Area

Learn About This Health Care Option

This *FEHBP Update* includes information about the Federal Employees Health Benefits Program (FEHBP) Demonstration Project **specific to your area**, which is one of the 10 Department of Defense (DoD) demonstration sites. You

and your family are invited to an upcoming DoD-sponsored education session on this health care option. The schedule of sessions is inside, along with a demonstration site map. We look forward to meeting you in person.

Updating DEERS and Social Security: *Protect Your Entitlements*

The average person moves several times during his or her lifetime. As a Uniformed Services retiree or family member, you have probably moved far more times than the national average!

So you most likely are already aware of the importance of notifying various organizations and agencies of address and family member changes.

But when it comes to protecting your retirement benefits, two of the most important agencies to

contact are the Defense Enrollment Eligibility Reporting System (DEERS) and the Social Security Administration (SSA).

The DEERS worldwide database is used to verify eligibility of Uniformed Services members—active or retired—and their family members. The information stored in DEERS, if kept current, protects benefits for those who are actually entitled to care.

The DEERS database includes home addresses and information

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Special Points of Interest

You're In!

- Check the ZIP code list inside to ensure your residence is in the demonstration site.

We Can Answer Your Questions

- Come to an education session to see if this program is right for you.

For more information, call the Department of Defense (DoD) Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TDD number, 1-877-535-6778. Or visit www.tricare.osd.mil/fehbp/

FEHBP Winston-Salem, North Carolina, Site

The shaded region on the map below identifies the Department of Defense Federal Employees Health Benefits Program Demonstration Project site in the area of Winston-Salem, Greensboro and High Point, North Carolina. We are hosting education sessions in Winston-Salem and in Greensboro, as indicated by the stars.



Data Source: Cartesia Map Resources

Demonstration Site ZIP Codes

If you reside in a ZIP code area listed below, you may be eligible to participate in the DoD FEHBP Demonstration Project. These ZIP codes are used in the area of Winston-Salem, North Carolina.

| | | | | | | | | | | |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 27006 | 27023 | 27098 | 27111 | 27156 | 27230 | 27263 | 27299 | 27355 | 27404 | 27417 |
| 27009 | 27028 | 27099 | 27113 | 27157 | 27233 | 27264 | 27301 | 27358 | 27405 | 27419 |
| 27010 | 27040 | 27101 | 27114 | 27199 | 27235 | 27265 | 27310 | 27359 | 27406 | 27420 |
| 27011 | 27042 | 27102 | 27115 | 27201 | 27239 | 27282 | 27313 | 27360 | 27407 | 27425 |
| 27012 | 27045 | 27103 | 27116 | 27202 | 27244 | 27283 | 27316 | 27361 | 27408 | 27427 |
| 27014 | 27046 | 27104 | 27117 | 27203 | 27248 | 27284 | 27317 | 27370 | 27409 | 27429 |
| 27016 | 27050 | 27105 | 27120 | 27204 | 27249 | 27285 | 27340 | 27373 | 27410 | 27435 |
| 27018 | 27051 | 27106 | 27127 | 27214 | 27253 | 27292 | 27341 | 27374 | 27411 | 27438 |
| 27019 | 27052 | 27107 | 27130 | 27215 | 27258 | 27293 | 27342 | 27377 | 27412 | 27455 |
| 27020 | 27053 | 27108 | 27150 | 27216 | 27260 | 27294 | 27349 | 27401 | 27413 | 27495 |
| 27021 | 27055 | 27109 | 27151 | 27217 | 27261 | 27295 | 27350 | 27402 | 27415 | 27498 |
| 27022 | 27094 | 27110 | 27155 | 27220 | 27262 | 27298 | 27351 | 27403 | 27416 | 27499 |
| | | | | | | | | | | 28642 |

Education Sessions

The Department of Defense (DoD) is hosting an education session near you to provide information on the DoD Federal Employees Health Benefits Program (FEHBP) Demonstration Project, and the health care options available, as well as to assist you with your questions. State and local agency resources may also be there to address other health insurance questions.

You and your family are invited to attend. If you can attend and for detailed directions to the session, call the DoD Customer Care Center toll free weekdays from 8 a.m. to 6 p.m. Eastern Time at 1-877-DOD-FEHB (1-877-363-3342). For Spanish, call 1-866-DOD-FEHB (1-866-363-3342). For the hearing impaired, call the toll-free TDD number, 1-877-535-6778. Or visit: www.tricare.osd.mil/fehbp/



When: Thursday, September 14, at 9 a.m.

Where: American Legion — Winston-Salem
111 Miller Street
Winston-Salem, North Carolina

When: Thursday, September 14, at 1 p.m.

Where: American Legion — Greensboro
729 Creek Ridge Road
Greensboro, North Carolina

Updating DEERS

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about sponsors, their spouses and children. DEERS is updated only by the Uniformed Services sponsor or family member. It is your responsibility to ensure the information in DEERS about you and your family is correct.

When DEERS information is not current, problems can arise. For example, since health care contractors use home addresses in the DEERS database to mail health benefits materials, you may never receive such mailings if your DEERS information is not current.

Also, the Department of Defense currently has several health care demonstration programs in certain parts of the country. Since a key eligibility criterion is determined by where you live, you may not learn about these demonstration programs or you may appear to be

ineligible to participate if your DEERS information is incorrect.

Each family life event or change—such as marriage, divorce, birth, adoption and death—must be reported to DEERS. Claims for health care may be denied if DEERS has no record of a new spouse or child.

To make sure your family's DEERS records are up to date, contact the nearest Uniformed Services personnel office. You can call DEERS toll free at 1-800-538-9552 (in California, call 1-800-334-4162). Be sure to have your sponsor's (the Uniformed Services member's or former member's) full name and Social Security number.

Another organization you should inform about name and address changes is the Social Security Administration (SSA), which provides Medicare with its address list.

If you belong to a Medicare Managed Care Plan, your eligibility is determined by where you live. If your address is not current and correct with the SSA, you may not be allowed to join a Medicare Managed Care Plan. Claim payments for Medicare services may be slowed down, or even denied, if Social Security name and address information is not current.

To update your information with the SSA, call or visit your local Social Security office, which should be listed in the "Federal Government" section of your phone book. If you have access to the Internet, you may obtain these numbers from the Web address, www.ssa.gov/reach.htm.

Remember that current DEERS and SSA information is vital to getting you the health care you have earned and deserve.

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*Join us for an education session
on health care options!*

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